

DATE



GUARANTOR'S SIGNATURE (If other than patient)

PATIENT INFORMATION			Referred B	Ву:	
Name:				Soc Sec #·	
Name:	Mid		Last	500 560 #	
Address:Street / PO Box					
Street / PO Box			City	State	Zip
Telephone: Home () _		Work ()	Cell ()
Sex: M F Date of Birtl	n:/	/ <mark>E-N</mark>	<mark>1ail</mark> : Email is re	equired for our Patient Po	ortal and other educational communications.
Primary Care Physician:					
	Name		Phone	Address	
Marital Status:	Race:		_ Ethnicity: His	panic	Non-Hispanic
For a series of Countries					
Emergency Contact:			Phone		Relationship to Patient
Spouse Info (If Applicable):N					
N	ame	Date of Birth	Phone		Employer
EMPLOYMENT INFORMATIO	N				
Employed By			Occupati	on	
Business Address			Business	Telephone	
Employment Status: FT	_ PT Self_	Retired	Military	Not Employed_	Student
PRIMARY INSURANCE	Medicare	Medicaid	Self Pay	Com	nmercial
Insurance Company:					
Name					HMO / PPO / OPEN ACCESS
Policy #					
Address					
Name of Insured					
Relationship to Patient			Date of Birth	of Insured	
Patient Preference:			Laboratory		Pharmacy/Address
SECONDARY INSURANCE		Modicaro	·	Solf Pay	Commercial
Insurance Company:		ivieuicare	IVIEUICAIU	Sell Fay	Commercial
Name					HMO / PPO / OPEN ACCESS
Policy #	(Group #		Special	list Co-Pay
Policy #Address		City		State	Zip
Name of Insured			Insured	SS #	
Relationship to Patient			Date of Birth	of Insured	
		ASSIGNMENT	AND RELEASE		
Authorization to treat and release medical information (acquired in mmy provider. At any time should I also understand that I will be fina account by legal litigation, the har collection fee. In order to prevent to finedical records to Nephrology aprovide, at my request, a copy of the	ny treatment) to procedecide that I want to formally responsible for adding fees, service challed application of the aland Hypertension Medi	ss claims to my ins ile my own claims, all charges incurr arges or court cos bove, fees should b ical Associates PC a	surance carrier. I auth I I understand that pay red. In the event it be its will be paid by the pe paid timely upon co as necessary for contir	norize direct payme yment in full will be ecomes necessary e guarantor listed a empletion of render nuity of care. Also,	ent from my insurance company to be required at the time of service. If to collect the amount due on my above, which could include a 25% red services. I authorize the release
PATIENT'S SIGNATURE		PRINT NAI	ME		DATE

PRINT NAME

NEPHROLOGY & HYPERTENSION MEDICAL ASSOCIATES

PATIENT NAME	Δ	GE BIRTHDATE	TODAY'S DATE		
What is your reason for to		IGE DIKTIDATE	TODAT 3 DATE		
•	S) Check symptoms you currently ha	ve or have had in the nast year			
GENERAL GENERAL	CARDIOVASCULAR	HEMATOLOGIC	ALLERGIC		
Height	□ Abdominal EKG	□ Bleeding tendency	□Hives		
Usual weightlbs.	Abdominal ENGChest pain, tightness, pressure	SKIN	□Rash or itching		
Date of last physical	Fainting, blacking out	□ Bruise easily	ENDOCRINE		
	High blood pressure	□ Change in moles	©Excessive thirst		
exam	Irigil blood pressureIrregular heart beat	□ Change in skin color	MEN ONLY		
□ Chills	Leg pain when walking	□ Scars	□Breast lump		
□ Fever	Low blood pressure	□ Sore that won't heal	©Erection difficulties		
□ Sweats	□ Poor circulation	RESPIRATORY	□Lump in testicles		
Loss of sleep	 Rapid heart beat 	□ Chest colds (frequent)	Penis discharge		
□ Loss of weight	 Swelling of ankles or feet 	□ Persistent cough	Sore on penis		
□ Tired	Varicose veins	□ Coughing of blood	□Enlarged prostate		
Weight gain	 Cold/numb feet or hands 	□ Difficulty breathing	Other		
EYES	GASTROINTESTINAL	□ Wheezing	WOMEN ONLY		
□ Blurred vision	 Appetite poor 	GENITOURINARY	□Abnormal Pap Smear		
□ Pain in eyes	□ Bloating	□ Blood in urine	□Bleeding between periods		
□ Vision Changes	Bowel changes	Urination:	□Breast lump		
□ Vision – Halos	Constipation	□ > twice overnight	©Extreme menstrual pain		
	□ Diarrhea	□ Painful	□Hot flashes		
EARS, NOSE, THROAT	Eating habit changes	□ Loss of control	□Nipple discharge		
Earache/drainage	Excessive hunger	□ Dribbling urine	□Painful intercourse		
Loss of hearing	□ Gas	□ Pass more water than used to	□Vaginal discharge		
Ringing in ears	Hemorrhoids	□ Lose urine when cough/sneeze			
 Nasal drainage 	□ Indigestion	 Decrease in force/function 			
□ Nosebleeds	Nausea and/or vomiting	MUSCLE/JOINT/BONE	Date of Last Pap Smear		
□ Sinus Problems	□ Rectal bleeding	Pain, weakness, numbness in			
□ Hoarseness	NEUROLOGICAL	OArms OHips OElbow			
□ Bleeding Gums	Convulsions, fits, seizures	□Back □Legs □Wrist	_		
 Swallowing difficulty 	Dizziness	□Feet □Neck □Ankle	_		
MENTAL	Double vision	□Hands □Shoulder □Feet			
 Anxiety 	Forgetfulness	□Knees	Are you pregnant?		
Nervousness	□ Headache	□Trouble walking	□ No □ Yes		
Depression	Numbness		Number of Children		
PAST MEDICAL, FAMILY, A	AND SOCIAL HISTORY (check con-	ditions you currently have or ha	ive had in the past)		
□ AIDS	Cataracts	□ Heart Disease	□ Osteoporosis		
 Alcoholism 	 Chemical Dependency 	Hepatitis	 Pacemaker 		
Anemia	□ Diabetes . ,	 High Blood Pressure 	□ Pneumonia		
 Anorexia 	Emphysema	 High Cholesterol 	Psychiatric Care/Problems		
 Arthritis 	Epilepsy	 HIV Positive 	 Prostate Problems 		
Asthma	 Gallbladder Disease 	Jaundice	Rheumatic Fever		
□Bladder/Kidney Infections	Glaucoma	Liver Disease	□ Stroke		
 Bleeding Disorders 	□ Goiter	Kidney Disease	Suicide Attempt		
 Breast Lump 	□ Gout	 Migraine Headaches 	 Thyroid Problems 		
Bronchitis	Hay Fever	Miscarriage	Tuberculosis		
□ Cancer	 Heart Attack, MI 	 Mononucleosis 	□ Ulcers		
Cardiac Cath	when?	 Multiple Sclerosis 	Vaginal Infections		
when?					
PERSONAL HABITS – SOCI	AL HISTORY (check all that apply				
TOBACCO			SLEEPING		
Cigarettes # per day	Hard Liquor	□ 1 glass/day	 Difficulty falling asleep 		
□ Pipe	less than 1oz/day	□ 1-3 glasses/day	Continuity disturbances		
Cigars	□ 1-3oz/day	Over 3 glasses/day	 Early morning awakening 		
when did you start smoki	ng? Over 3 oz/day	Coffeecups/day	 Daytime drowsiness 		
Age/years	□ Beer	Other Caffeine	EXERCISE		
when did you stop smoki		Use of a lot of salt	□Routine exercise program		
Age/Years	□ 1-3 bottles/day		©Exercise at least 3 times/week		
□ Illegal drugs □ Over 3 bottles/day □					
EDUCATION □ GED	EDUCATION GED Technical School CARETAKER Self care Relative				
Graduate SchoolHi	igh School College	Other			

PRIOR HO	SPITALIZATIOI	N/ILLNE	SSES/INJURIES													CK IF E FOL)RK		
Year	Hospital	Reasc	ons for Hospital	lization	and	Outcome				Н	eav	y L				Haza	ardo			star	ices	;
										St	res	S				Oth	er					
									0	ccu	pa	tior	າ:						_			
										W Di: Re	ork sab tire	moled ed entl	ore I v u	tha ner	an o mplo	0 houne jo	b	er	we	ek 		
Year	Serious IIIn	ess/Inju	ries		Out	come			О	the	r P	hys	icia	ans	Curi	rently	/ Se	ein	 g			
MEDICATI	ONS (List all cu	ırrent pr	escription and	non-pr	escr	iption med	ica	tio	ns)							Al	LLEF	RGII	ES			
FAMILY H	ISTORY: Fill in h	ealth info	ormation about y	our fan	nilv	Put a Check	or	fill	in ir	for	ma [.]	tion	in	tho	se ho	nyes a	nnli	cah	le t	0 V() I I	
171111111111111111111111111111111111111	131011111111111111111111111111111111111	<u>carerr inite</u>	ormation about y	Fath	er	Mother		Bro	the	r	- III	Sis	ter		Sp	ouse	 	C	hile	dre	n	
Age (if Liv	ing)						1	2	3	4	1	2	3	4			1	2	3	4	5	6
Health (G)) Good (B) Bad	1																				
Cancer																						
Tuberculo	sis																					
Diabetes																						
Heart Tro	uble																					
High Bloo	d Pressure																					
Stroke																						
Epilepsy /	Seizures																					
Kidney Dis	sease																					
Lupus																						
Rheumato	oid Arthritis																					
Asthma, F	lay Fever																					
Blood Dise	ease																					
Age of De	ath																					
Cause of [Death																					
				ı		1	1		1								1	1				
Signature	·										_ D	ate	::									



Statement of Financial Policy

It is our firm belief that all patients who come to this office expect and deserve quality medical care. In order for us to provide this level of service, it is important that our patients understand our financial policies. Therefore, we are asking that you read and sign the following important information:

- 1. If we are a participating provider in your plan, we will be listed in your group's "provider list" or "preferred provider" directory. This is not a guarantee of payment. We will bill your insurance company directly and receive payment from them directly. Most plans require a "co-payment" per visit and/or have yearly "deductibles". Some plans require you to pay a 20% co-payment when diagnostic tests are provided. We require that co-payments and/or deductibles be paid prior to services being rendered or the appointment can either be rescheduled or patient may have an additional \$25.00 added to their account.
- 2. If your insurance requires referral approval, necessary documentation is your responsibility. You must give your referral form and/or number to the receptionist when you check in to see the doctor. Failure to comply with the requirements of your insurance company could leave you responsible for services rendered.
- 3. If your insurance information is up-to-date, we will file up to two separate insurance claim forms for services you receive. It is your responsibility to tell us about changes in your insurance plan. It is important to remember that your insurance coverage is a contract between you and your insurance company. Although we file claims for you, you are still responsible for your bill, regardless of the amount your insurance company pays, except in cases of pre-negotiated insurance agreements and where legally prohibited.
- 4. If you do not have insurance, payment is expected at the time you receive services. Payment will be accepted in cash, by check or credit card. If check is returned for non-sufficient funds, an additional service fee of \$30.00 will be added to the patient's account. If payment in full is not possible at the time of service, arrangements must be made through our billing office.
- 5. In the event that payment is not received after 3 payment notifications have been mailed, a 25% collection fee will be added to the account prior to being submitted to the collection agency. It is the responsibility of the patient to notify the office of any insurance, address or other demographic changes.
- 6. In order to assist patient requests for an immediate appointment, we require at least 48 hour advance notice should your appointment need to be cancelled or rescheduled. If you do not provide us notice at least 48 hour advance notice a \$50 charge may be added to your account.
- 7. A self pay discount plan is available only if paid in advance of seeing the provider. If not paid in full prior to the appointment, the full charge will apply.

our billing office at (912)354-4813 if you have any question	

Patient / Guarantor's Signature	Date
Patient's Name	Patient's Date of Birth

PATIENT CONSENT TO THE USE & DISCLOSURE OF HEALTH INFORMATION FOR TREATMENT, PAYMENT OR HEALTHCARE OPERATIONS

I,______, understand that as part of my healthcare, NEPHROLOGY AND HYPERTENSION MEDICAL ASSOCIATES originates and maintains paper and/or electronic records describing my health history, symptoms, examination and test results, diagnoses, treatment and any plans for future care or treatment. I understand that the information serves as:

- A basis for planning my care and treatment,
- A means of communication among the many health professionals who contribute to my care,
- A source of information for applying my diagnosis and surgical information to my bill,
- A means by which a third-party payor can verify the services billed were actually provided and
- A tool for routine healthcare operations such as assessing quality and reviewing the competence of healthcare professionals

I understand and have been provided with a Notice of Privacy Practices that provides a more complete description of information uses and disclosures. I understand that I have the following rights and privileges:

- The right to review the notice prior to signing this consent
- The right to object to the use of my health information for directory purposes and
- The right to request restrictions as to how my health information may be used or disclosed to carry out treatment, payment, or health care operations

I understand that Nephrology and Hypertension Medical Associates is not required to agree to the restrictions requested. I understand that I may revoke this consent in writing, except to the extent that the organization has already taken action in reliance thereon. I also understand that by refusing to sign this consent or revoking this consent, this organization may refuse to treat me as permitted by Section 164.506 of the code of Federal Regulations.

I further understand that Nephrology and Hypertension Medical Associates reserves the right to change their notice and practices and prior to implementation, in accordance with Section 164.520 of the Code of Federal Regulations. Should Nephrology and Hypertension Medical Associates change their notice, they will send a copy of any revised notice to the address that I have provided (whether US Mail or I agree, email).

l wish	n to have the following restrictions to the	use or disclosure of my health insurance:	
proted hereb Georg	cted health information to another entity, and y acknowledge that (participating organization	ment, payment or healthcare operations, it may become I consent to such disclosure for these permitted uses, ir n) will share my medical information, as permitted under chcare providers through a health information exchange.	ncluding disclosures via fax. I r federal law (H.I.P.A.A.) and
Patier	nt's Signature	Date	
FOR C	OFFICE USE ONLY:		
	Consent received by	on	
	Consent refused by patient and treatm	ent refused as permitted.	
	Consent added to the patient's medica	I record on	



PATIENT RECORD OF DISCLOSURES

In general, the HIPAA privacy rule gives individuals the right to request a restriction on uses and disclosures of protected health information (PHI). The individual is also provided the right to request confidential communications of PHI made by alternative means, such as sending correspondence to the individual's office instead of their home.

I wish to be contacted in the following manner: (check all that apply) Work Telephone **○** Home Telephone ○ OK to leave detailed message ○ OK to leave detailed message Leave message with call back number only □ Leave message with call back number only Written Communication OK to mail to home address ○ OK to mail to work/office OK to fax to this telephone number______ You may leave messages with, discuss my treatment, appointments or other scheduling that may occur or give other information as necessary with the following family, friends or personal representatives. I understand that Nephrology & Hypertension Medical Associates will refuse to discuss my information with anyone not listed below, except in an emergency. I also understand that this consent does not apply to medical providers. Please print: 1.____ Patient Signature: Date: Please print name: **ACKNOWLEDGEMENT OF RECEIPT OF PRIVACY NOTICE** I have been presented with a copy of the Notice of Privacy Practices for Nephrology & Hypertension Medical Associates detailing how my information may be used and disclosed as permitted under federal and state law. Patient/Guardian Signed_____ Relation to patient: For Office Use Only:

If patient or guardian refuses to sign acknowledgement of receipt of notice, please document the date and time the

_____(employee name and title)

notice was presented to patient and sign here:

Date:_____Time:____

Presented by:_____

PATIENT'S RIGHTS AND RESPONSIBILITIES



CONFIDENTIALITY

It is the policy of Nephrology & Hypertension Medical Associates, P.C., to treat all patient information confidentially. This includes patient records and conversations. We will investigate any reported violation of this policy. If you have any questions, please direct them to one of our staff members.

Nephrology & Hypertension Medical Associates, P.C. makes every effort to provide our patients with an environment which is safe, private, and respectful of our patient's needs. If you have a complaint about our services, facilities, or staff, we want to hear from you. We will do everything we can to see that your experience with us is pleasant and professional in every way.

ISSUES OF CARE

Nephrology & Hypertension Medical Associates, P.C. is committed to your participation in care decisions. As a patient, you have the right to ask questions and receive answers regarding the course of clinical care recommended by any of our health providers, including discontinuing care. We urge you to follow the healthcare directions given to you by our providers. However, if you have any doubts or concerns, or if you question the care prescribed by our providers, please ask for further information.

PATIENT RIGHTS

- 1. The patient has the right to receive information from health providers and to discuss the benefits, risks, and costs of appropriate treatment alternatives. Patients should receive guidance from their health providers as to the optimal course of action. Patients are also entitled to obtain copies or summaries of their medical records, to have their questions answered, to be advised of potential conflicts of interest that their health providers might have, and to receive independent professional opinions.
- 2. The patient has the right to make decisions regarding the health care that is recommended by his or her health provider. Accordingly, patients may accept or refuse any recommended medical treatment.
- 3. The patient has the right to courtesy, respect, dignity, responsiveness, and timely attention to his or her needs, regardless of race, religion, ethnic or national origin, gender, age, sexual orientation, or disability.
- 4. The patient has the right to confidentiality. The health provider should not reveal confidential communications or information without the consent of the patient, unless provided for by law or by the need to protect the welfare of the individual or the public interest.
- 5. The patient has the right to continuity of health care. The health provider has an obligation to cooperate in the coordination of medically indicated care with other health providers treating the patient. The health provider may discontinue care provided they give the patient reasonable assistance and direction, and sufficient opportunity to make alternative arrangements.

PATIENT RESPONSIBILITIES

1. Good communication is essential to a successful health provider-patient relationship. To the extent possible, patients have a responsibility to be truthful and to express their concerns clearly to their health providers.

2.	Patients have a responsibility to provide a complete medical history, to the extent possible, including
	information about past illnesses, medications, hospitalizations, family history of illness, and other matters
	relating to present health.

- 3. Patients have a responsibility to request information or clarification about their health status or treatment when they do not fully understand what has been described.
- 4. Once patients and health providers agree upon the goals of care, patients have a responsibility to cooperate with the treatment plan. Compliance with health provider instructions is often essential to public and individual safety. Patients also have a responsibility to disclose whether previously agreed upon treatments are being followed and to indicate when they would like to reconsider the treatment plan.
- 5. Patients should have an active interest in the effects of their conduct on others and refrain from behavior that places the health and safety of others at risk.

Patient Name	Date
 Date of Birth	



NOTICE OF PRIVACY PRACTICES

1115 Lexington Avenue Savannah, GA 31404 Phone: 912/354-4813

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. **Please review it carefully.**

YOUR RIGHTS

When it comes to your health information, you have certain rights. This section explains your rights and some of our responsibilities to help you.

responsibilities to help you.	
Get an electronic or paper copy of yourmedical record	 You can ask to see or get an electronic or paper copy of your medical record and other health information we have about you. Ask us how to do this. We will provide a copy or a summary of your health information, usually within 30 days of your request. We may charge a reasonable, cost-based fee.
Ask us to correct your medical record	 You can ask us to correct health information about you that you think is incorrect or incomplete. Ask us how to do this. We may say "no" to your request, but we'll tell you why in writing within 60 days.
Request confidential communications	 You can ask us to contact you in a specific way (for example, home or office phone) or to send mail to a different address. We will say "yes" to all reasonable requests.
Ask us to limit what we use or share	 You can ask us not to use or share certain health information for treatment, payment or our operations. We are not required to agree to your request, and we may say "no" if it would affect your care. If you pay for a service or health care item out-of-pocket in full, you can ask us not to share that information for the purpose of payment or our operations with your health insurer. We will say "yes" unless a law requires us to share that information.
Get a list of those with whom we've shared information	 You can ask for a list (accounting) of the times we've shared your health information for six years prior to the date you ask, who we shared it with, and why. We will include all the disclosures except for those about treatment, payment, and health care operations, and certain other disclosures (such as any you asked us to make). We'll provide one accounting a year for free but will charge a reasonable, cost-based fee if you ask for another one within 12 months.
Get a copy of this privacy notice	You can ask for a paper copy of this notice at any time, even if you have agreed to receive the notice electronically. We will provide you with a paper copy promptly.
Choosesomeone to act for you	 If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information. We will make sure the person has this authority and can act for you before we take any action.
File a complaint if you feel your rights are violated	 You can complain if you feel we have violated your rights by contacting us using the information found at the top of this page. You can file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Avenue, S.W., Washington, D.C. 20201, calling 1-877-696-6775, or visiting www.hhs.gov/ocr/privacy/hipaa/complaints/. We will not retaliate against you for filing a complaint.

YOUR CHOICES

For certain health information, you can tell us your choices about what we share. If you have a clear preference for how we share your information in the situations described below, talk to us. Tell us what you want us to do, and we will follow your instructions.

In these cases, you have both the right and choiceto tell us to:	 Share information with your family, close friends, or others involved in your care Share information in a disaster relief situation Include your information in a hospital directory Contact you for fundraising efforts If you are not able to tell us your preference, for example if you are unconscious, we may go ahead and share your information if we believe it is in your best interest. We may also share your information when needed to lessen a serious and imminent threat to health or safety.
In these cases we <i>never</i> share your informationunless you give us written permission:	 Marketing purposes Sale of your information Most sharing of psychotherapy notes
Inthecaseoffundraising:	 We may contact you for fundraising efforts, but you can tell us not to contact you again.

OUR USES AND DISCLOSURES

How do we typically use or share your health information? We typically use or share your health information in the following ways:

Treat you	•	We can use your health information and share it with other professionals who are treating you.	Example: A doctor treating you for an injury asks another doctor about your overall health condition.
Run our organization	•	We can use and share your health information to run our practice, improve your care, and contact you when necessary.	Example: We use health information about you to manage your treatment and services.
Bill for your services	•	We can use and share your health information to bill and get payment from health plans or other entities.	Example: We give information about you to your health insurance plan so it will pay for your services.

How else can we use or share your health information? We are allowed or required to share your information in other ways – usually in ways that contribute to the public good, such as public health and research. We have to meet many conditions in the law before we can share your information for these purposes. For more information see: www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html.

Help with public health and safety	We can share health information about you for certain situations such as:
issues	 Preventing disease
	 Helping with product recalls
	 Reporting adverse reactions to medications
	 Reporting suspected abuse, neglect, or domestic violence
	 Preventing or reducing a serious threat to anyone's health or safety
Do research	We can use or share your information for health research.
Comply with the law	We will share information about you if state or federal laws require it, including with the
	Department of Health and Human Services if it wants to see that we're complying with
	federal privacy law.
Respond to organ and tissue	We can share health information about you with organ procurement organizations.
donation requests	
Work with a medical examiner or	We can share health information with a coroner, medical examiner, or funeral director when
funeral director	an individual dies.
Address workers' compensation,	We can use or share health information about you:
law enforcement, and other	For workers' compensation claims
government requests	 For law enforcement purposes or with a law enforcement official
-	 With health oversight agencies for activities authorized by law
	 For special government functions such as military, national security, and presidential protective services.
Respond to lawsuits and legal	We can share health information about you in response to a court or administrative order, or
actions	in response to a subpoena.

NOTE: We do not create or maintain a hospital directory or psychotherapy notes at this practice.

OUR RESPONSIBILITIES

- We are required by law to maintain the privacy and security of your protected health information.
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We must follow the duties and privacy practices described in this notice and give you a copy of it.
- We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind.

For more information see: www.hss.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html.

Changes to the Terms of This Notice

We can change the terms of this notice, and the changes will apply to all information we have about you. The new notice will be available upon request, in our office, and on our website.

Effective 2/1/2015

Privacy Officer: 1115 Lexington Avenue Savannah, GA 31404 Phone 912/354-4813

Appendix A to Part 92—Sample Notice Informing Individuals About Nondiscrimination and Accessibility Requirements and Sample Nondiscrimination Statement:

Discrimination is Against the Law

Nephrology and Hypertension Medical Associates PC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Nephrology and Hypertension Medical Associates PC do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Nephrology and Hypertension Medical Associates PC:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - O Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - O Information written in other languages

If you need these services, contact Mida Vause, RN (Clinical Manager) or Trish Rotureau (Operations Manager)

If you believe that Nephrology and Hypertension Medical Associates PC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Mida Vause, RN (Clinical Manager) or Trish Rotureau (Operations Manager)

1115 Lexington Avenue Savannah, GA 31404 912/354-4813 FAX 912/354-7560

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, [Name and Title of Civil Rights Coordinator] is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.